



# INNOVATION AND **TRUST**

SGS AUSTRALIA **2011**

WHEN YOU NEED TO BE SURE

**SGS**

# SGS AUSTRALIA

**SGS IS THE WORLD'S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY AND IS RECOGNISED AS THE GLOBAL BENCHMARK FOR QUALITY AND INTEGRITY.**

## **IN BRIEF**

In Australia, SGS operates in a network of over 60 offices and laboratories with the head office in Perth and major facilities in Sydney, Melbourne, Adelaide and Brisbane. Recognised as the benchmark for quality and integrity, we employ over 64,000 people globally and operate a network of more than 1,250 offices and laboratories around the world. Within SGS, best practice is dominant in all areas of our business and is encouraged at all times whether working internally within the SGS Group, servicing our customers or simply being good corporate citizens. Best practice to SGS is more than a good business decision, it's part of, and firmly entrenched in our culture.

## **OUR EXPERTISE AND ACTIVITIES**

SGS help customers in Australia operate in a more sustainable manner by improving quality and productivity, reducing risk, verifying compliance and increasing speed to market. Our range of services covers all industry sectors and touches the products and services that consumers around the world rely on countless times in their everyday lives. From mineral testing that provides certainty around investment and trade decisions to audits of retail facilities, to the inspection and testing of the food on our plate and clothes on our backs – and everything in between – SGS provides independent services that make a difference. At the end of the day, our value lies in what our services make possible for our customers and, ultimately, for their consumers.

## **OUR VALUES**

SGS seek to be characterised by our passion, integrity, entrepreneurship and our innovative spirit, as we continually strive to fulfil our vision. These values guide us in all that we do and are the foundation upon which our organisation is built. Our vision is to provide our clients with highly professional and efficient services, that are not only best in class, but that are also the most cost effective solution for the specified requirements, and to be the clear global leader and innovator in verification, testing and certification services, building upon our brand, integrity, unique network and the excellence of our people. We will drive our leadership with passion and vigour into new related markets and with a total commitment to providing solutions for our customers.

## **CONTACT US**

Contact our head office to find out more information

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# OUR SERVICES

## AGRICULTURAL & FOOD SERVICES

**SGS Agricultural Services** deliver to a large variety of clients including traders, buyers, food manufacturers and local producers of agricultural products. Our Agricultural inspectors are engaged in increasingly diverse tasks including: weighing, sampling, analysis, loading and discharge supervisions, tally, fumigation, pest control and guarantees of weight and quality. Additionally, SGS have developed complete solutions to the agricultural industry including ISO and NATA accredited testing of the soil, irrigation water and plant tissue together with a wide range of animal feed services.

**SGS Food Services** combine total solutions from nutrition panel labelling and product quality assurance to microbiological analysis of food manufacturing equipment and shelf life testing. SGS Food Services ensure safety, quality and conformity of your food products.

## AUTOMOTIVE SERVICES

**SGS Automotive Services** focus on the design, construction and operation of motor vehicle inspection solutions. These are provided to governments, manufacturers, distributors/car dealers, financial institutions as well as insurance companies. Leasing or Finance companies as well as individuals request SGS condition reports to accelerate the sale process while improving the level of comfort regarding the actual condition of the used car. SGS provide reliable infrastructure for independent, accurate and secure vehicle testing.

## INDUSTRIAL SERVICES

**SGS Industrial Services** cover varied service offerings predominately related to quality assurance and asset integrity information. The service lines include, but are not limited to QA/QC inspections, statutory inspections, Non-Destructive Testing and metallurgical analysis, construction material testing and engineering analysis, electrical testing and electrical condition monitoring programs. Our customers are involved in a wide range of industrial sectors such as mining, natural resources, power generation, maintenance services, public and private infrastructure and construction.

## TRAFFIC SYSTEMS TECHNOLOGY

**SGS Traffic Systems Technology** provide independent testing and verification services for road safety enforcement technology. SGS recognise the importance of verifying the accuracy and reliability of enforcement technology to traceable national standards as a basis for improving public confidence in the enforcement program in place.

## CONSUMER TESTING SERVICES

**SGS Consumer Testing Services** offer a complete range of services including laboratory testing, product inspection and consulting, process assessment and technical assistance.

**SGS Food Safety Audits** are predominantly HACCP-based and cover all aspects to ensure safety, quality and conformity of food products.

**SGS Softlines** offer efficient support and risk protection on all softlines products such as apparels, fabrics and footwear.

**SGS Hardlines** provide safety and quality testing for products such as furniture, hardware, cosmetics, jewellery, toys and sporting goods.

**SGS Electrical & Electronics** combine electrical safety laboratories, performance testing facilities together with product certification expertise to provide a single solution for products entering the Australian market.

## GOVERNMENT & INSTITUTION SERVICES

**SGS Government & Institution Services** have been entrusted by over 40 countries for our extensive experience in providing proper identification of goods prior to shipment. This includes quality, quantity, tariff classification, import eligibility and the provision of valuation information for customs process and the shipment value for foreign exchange control in a speedy and accurate manner to the advantages of both government and trade. Currently, SGS hold 11 mandates for Pre-shipment Inspection Compliance Services that protect government finances and/or facilitate trade and incorporate large array of services both in the country of export and import.

## OIL, GAS & CHEMICAL SERVICES

**SGS OGC Upstream Services** have over 30 years experience supplying services for the Upstream Oil and Gas industry in the Australasian region. SGS has a fleet of Slickline/Crane combination units to suit multiple intervention applications complete with all associated support equipment and services together with Well Testing, Cased Hole E-line and Production Operation Services.

Additional capabilities include the supply of heli-portable slickline and well test packages, MPLT services, downhole gauges, multiple crane trucks, trailers, mast units, on site workshops, containerised portable facilities with many other related services as required.

**SGS OGC Downstream Services** supply processing, storage and transportation of crude oil and natural gas to refining, distribution and retail services.

Examples of our services include Oil Condition Monitoring, providing a fast and accurate picture of your engine avoiding costly breakdowns and SGS Inspection Services that ensure quick turnaround of cargo measurement at point of custody transfer for Bill of Lading and Letter of Credit purpose.

**Gearhart United** are a leading designer and manufacturer of oilfield equipment headquartered in South Australia and with satellite operations supporting the oil and gas activity in the Moomba basin and Dampier. Gearhart manufacture Redback tools for distribution and rental to our global customer base. Gearhart also manufacture the cutters or consumables that are required to keep the tools in service.

**Redback Drilling Tools** are recognised as the industry leader in developing reaming and torque reducing tools for the global market. Redback tools' torque reduction capabilities and resultant vibration reduction capabilities means they are worthy of their position in bottom hole assemblies. It is here where they enhance the performance of, and add life to, bits and other BHA components. This proven performance has won Redback tools significant market share in many of the key drilling operations worldwide.



## MINERALS SERVICES

**SGS Geochem** provide services to the mining industry catering for both exploration and process control samples. A network of NATA accredited laboratories complete with process automation and robotic sample preparation ensures exceptional service delivery. Services include mineral exploration for Iron Ore, Manganese, Nickel, Gold, Base Metals, Rare Earth Elements and other economic commodity minerals together with exclusive MMI™ technology for enhanced definition of metal anomalies in large areas. SGS Geochem also provide mine site laboratory services including construction of laboratory buildings, commissioning of equipment and operation together with staffing for the analysis of mine grade control and mill control samples.

**SGS Metallurgy** are recognised as the world leader in the development and demonstration of bankable flowsheets and pilot plant programs. SGS have technical and practical metallurgical experience in all of the major physical and chemical separation processes utilised in the recovery of precious, base and light metals from ores, concentrates, waste products and secondary feeds. The engineering and design criteria derived from laboratory and pilot plant testing have enabled clients to establish and improve metallurgical operations worldwide.

**SGS Minerals Trade** provide inspection and supervision services involved in weight certification, sampling, chemical and quality analysis in most parts of the world. Whether you are selling, buying or transporting the material, SGS is ready to independently verify the shipment weight and quality parameters.

**SGS Coal and Tech Services** provide high-quality, independent coal analysis and services to many Australian and international coal companies. SGS have NATA accredited (ISO/IEC 17025) coal laboratories servicing all major coal ports in Australia and have significant involvement with the superintending of coal exported overseas, quality control at mine sites, power plants and borecore evaluation. SGS also provide mechanical sampling design and commissioning services for all bulk particulate materials.

**SGS Advanced Systems** offer advanced process control and online diagnostic solutions through the implementation of expert systems. Solutions are provided for a wide range of unit operations including crushing, grinding, beneficiation, flotation, dewatering, induration and drying. SGS Advanced Systems stabilise and optimise metallurgical operations and ensure that best-practice operation is applied 24/7, resulting in improved throughput and recoveries and decreased operating costs.

## ENVIRONMENTAL SERVICES

**SGS Environmental Services** provide sampling and testing services for a range of current or potential sources of contamination in air, soil or water. Services are provided to a vast range of industries from mining clients, environmental consultants, through to government agencies such as water authorities and health departments. As the leading supplier in the environmental industry, SGS also provide a wide range of specialist services including hazardous material sampling and identification, acid rock and soil analyses, hydrocarbon fingerprinting and dioxin analyses.

## OH&S SERVICES

**SGS OH&S Services** provide Safety Training Courses designed to equip graduates with the knowledge, confidence and skills required for safe entry into the Resource & Infrastructure and Oil & Gas sectors. OH&S also develop innovative safety management software including SafeSTAX and Visitor Kiosk. SafeSTAX is a web-based Safety and Risk Management System, integrating the latest in swipe card technologies. Visitor Kiosk replaces the "sign in" book with an electronic self registration process that includes safety messages and questions.

## SYSTEMS & SERVICES CERTIFICATION SERVICES

**SGS System & Services Certification** provide audit, certification and training services against ISO, customer-specific (2nd Party) or privately-developed schemes to ensure compliance against Quality, Environmental and OH&S systems and processes. SGS provide you with a 'one-stop' concept that offers a range of both single and integrated certification services, locally and internationally and provide a wide range of innovative services such as report verification and audit scoring that measurably increase the return on your investment in certification products.

## SUPPLY SERVICES

**SGS Supply Services** specialise in a comprehensive range of services and products to laboratories within the resources sector worldwide. Including laboratory design and advice, we can also procure and supply laboratory consumables, chemicals and reagents, capital equipment and spare parts.

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